

John Hill

San Francisco, CA & San Diego, CA

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About Me

Full-stack trained engineer who prioritizes the user experience and enjoys working proactively on my own or as part of a team. I look forward to each new challenge and treat them as opportunities to learn new skills or develop existing ones. I have experience outlining small business development plans and driving user traffic resulting in an increase in web conversion. I recommend the right digital solution for your unique business in-store and online. Utilizing puppeteer I automated: web scraping, testing, taking screenshots, and collecting analytics data. I co-designed and am building a location based iOS App. Contact me to consult on your web development, search engine optimization, and recommend digital solutions. Actively interviewing for full-time software engineering work. Depending on the needs of the business and your team, I am immediately interested in new opportunities.

LinkedIn

www.linkedin.com/in/john-hill-engineering

GitHub

<https://github.com/johnhill13>

Portfolio

<https://johnh-portfolio.herokuapp.com>

Education

San Francisco State University

| 2017

Bachelors of Arts, Political Science

Emphasis in Economics

General Assembly | 2019

Software Engineering Immersive

Skills & Interests

JavaScript • Python • Swift • HTML/CSS • Git • React • React Native • Django • Node • Express • Heroku • Puppeteer • Jenkins • Prototyping • Wire framing

Certification

• Apple Certified Mac Technician
• Apple Certified iOS Technician
• Google Analytics Beginners & Google Analytics Academy

Professional Experience

Consultant - Online Store - SEO 2020

- Establish new online revenue streams or increase online revenue by 100%
- Recommend and architect the best digital solution for the business
- Facilitate training and educating so clients have full autonomy
- Troubleshoot and fix client issues on the fly to maintain profitability
- Defined and implemented analytic and goal tracking

General Assembly - Software Engineering Immersive Certification 2019

- Completed SEI Certification September 2019
- M.E.R.N Stack - MongoDB, Express, React, Node

Apple - Software Engineering Intern - Test Automation QA 2019

- Test automation: Screened hundreds of results daily from automation testing for regressions in current software build.
- Triaged daily automation failures to determine root cause and escalated to responsible individual / team.
- Proven mastery of macOS, iOS, tvOS, watchOS UI interactions and fundamentals. Performed manual tests of new software to verify expected graphical behavior.
- Extensive automation and manual black box / white box testing, test monitoring, weekly preflight tests validating code changes before being merged to mainline.
- Test rack setup to optimize testing in available space, device isolation to decrease number of testing failures due to infrastructure.
- Experienced using and creating confluence documentation

Apple - Technical Advisor & Genius 2012-2019

- Utilized diagnostic tools and triaging skills to provide accurate diagnoses of customer reported issues and attempt a solve / report a bug / verify an issue
- Proven drive for results multitasking with 2-3 customers while context switching between multiple technical and non-technical issues with ease
- Manage daily business workflow, changing our strategies on the fly to meet the needs of the business
- Lead onboarding, training and development, certification exams for 30+ employees with one other Technical Advisor